



FOR IMMEDIATE RELEASE

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ZIPPY'S RESTAURANTS SETTLES WITH CUSTOMERS AFFECTED BY DATA SECURITY INCIDENT

HONOLULU – January 4, 2019 – Zippy's Restaurants announced today that it has settled a class-action claim with customers affected by the data security incident that was discovered in March 2018. Under the terms of the settlement, affected customers may file a claim through a third-party administrator, CPT Group, at the website zippyssettlement.com.

The third-party administrator will provide information on how to make a claim, the timeline for claims settlement and other details regarding claims submission. Claims may be made by submitting a completed claim form and any required supporting information to CPT Group during the claims period from January 4 to June 2, 2019.

Affected parties may include customers who used credit and debit cards at Zippy's Restaurants, Napoleon's Bakery, Kahala Sushi and Pearl City Sushi between November 23, 2017 and March 29, 2018. Additionally, a small number of credit and debit cards used to purchase drinks at events held at the Pomaika'i Ballrooms between the same dates may have been affected. A full list of the affected locations is available at zippyssettlement.com.

An FBI investigation revealed that the hack was executed by FIN7, a sophisticated international criminal group responsible for a number of data breaches involving national restaurant and retail companies. Zippy's has taken steps to prevent this type of event from occurring in the future. This includes updating its system hardware, changing the way certain software and system processes work, and further enhancing system security and monitoring of its payment processing system.

"Zippy's is committed to making things right for our customers impacted by this incident," said Paul Yokota, president of FCH Enterprises, parent company of Zippy's. "While we're grateful that no personal information was exposed in the attack, we continue to recommend that customers closely monitor their credit or debit card statements, and immediately contact their bank or financial institution if they identify any suspicious activity."

After the deadline for claims settlement has passed, unclaimed settlement funds, if any, will be donated to [Cyber Hawaii](http://CyberHawaii.org), a local nonprofit working to create a whole of community approach that mitigates cyber risk through threat information sharing and establishing educational pathways to grow a cyber security workforce in Hawaii.

"Despite the sophisticated nature of attacks by a group like FIN7, Zippy's acted quickly to respond, investigate and secure its systems," said Cyber Hawaii spokesperson Jennifer Sabas. "Zippy's is

committed to a cyber secure and resilient Hawaii, and is doing its part by sharing its story with other Hawaii businesses, encouraging them to protect themselves against data breaches and cyber attacks. It takes courage and a true aloha for our community.”

Customers with questions about this incident or the claims process may contact the claims administrator, CPT Group, toll free at 1-888-906-2033 or visit zippyssettlement.com.

About Zippy’s Restaurants

Francis and Charles Higa founded Zippy’s Restaurants more than 52 years ago on South King Street in urban Honolulu. Now, with 24 locations across Oahu, Maui and Hawaii Island, Zippy’s has grown to be a beloved island institution. Zippy’s is a unique three-in-one concept: locations are a combination of fast casual takeout counters, a casual full-service dining restaurant, and a convenient full-line bakery. Many Zippy’s locations are open 24 hours a day, serving the comfort foods of Hawaii in a family-friendly atmosphere. More information is available at www.zippys.com.

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